

Notice to Patients

Lumexa Imaging provides administrative services to us, and contracted with a vendor to provide non-clinical support. The vendor received some of our patients' information during the course of providing those services.

On April 9, 2026, the vendor notified Lumexa Imaging that it was investigating suspicious activity within a portion of its network dedicated to our affiliated radiology practices and imaging centers. Lumexa Imaging immediately disconnected its systems from the vendor's network. On April 15, 2026, Lumexa Imaging learned that an unauthorized person may have viewed or obtained copies of documents containing some of our patients' information from a portion of the vendor's system. Documents were taken between March 31, 2026 and April 9, 2026.

The information that may have been involved varied by document and by individual. It may have included some patients' name; identifiers such as date of birth, address, phone number, and/or patient account number; insurance information; and clinical information including visit dates, diagnoses, or other health information related to radiology services. For a limited number of patients, the information may have included a Social Security number.

We take this incident very seriously. Before reconnecting its systems to the vendor's network, and to help prevent a similar incident from occurring in the future, the vendor reported that it took steps to contain and remediate the issue, including that it reset passwords, scrubbed and validated affected systems, and deployed enhanced cybersecurity monitoring and detection tools.

While we do not have evidence that the information was or will be misused, it is always a good idea to review statements received from healthcare providers and health insurers. If you see charges for services you do not recognize, please contact the issuing entity immediately. For individuals whose Social Security numbers were impacted, Lumexa Imaging will be providing complimentary credit monitoring services.

Lumexa Imaging anticipates that it will be notifying additional individuals whose information may have been involved. In the meantime, patients with questions about this incident should call (844) 959-7072 Monday through Friday, 8:00-5:30 PM Central Time, excluding holidays.